

Santander Mobile Card Activation

- 0:02 In this video, we'll show you how easy it is to activate and manage your cards in the Santander Mobile Banking App, so you can take advantage of your card's benefits as soon as it arrives.
- 0:13 Start by logging in to the app.
- 0:16 Go to your app settings by tapping the gear icon.
- 0:19 Then go to Manage Cards.
- 0:21 This is where all your card management tools live. But to see all your options, you'll have to activate your card first.
- 0:29 Select the card you want to activate and tap Activate Card.
- 0:33 Enter the CVV and expiration date.
- 0:38 Then tap Submit for instant activation.
- 0:43 Your card management options will open up when you go back to Manage Cards.
- 0:48 Here, you'll be able to create a PIN and request a replacement, as well as manage the security of your card.
- 0:56 Next, let's create a PIN, so you can use your card.
- 1:00 Tap Create or Change PIN.
- 1:03 For security, we'll send a one-time passcode to the mobile number linked to your account.
- 1:09 Enter the one-time passcode.



- 1:12 Then enter your PIN and tap Submit to instantly create one.
- 1:18 If your card has been damaged, you can easily request a replacement by tapping Request a Replacement Card.
- 1:26 Tell us why you need a replacement, then tap Submit.
- 1:29 Confirm that you want to deactivate your card, and we'll mail you a new one.
- 1:35 For more information on how to handle lost or stolen cards, watch our Mobile Banking Card Security video.
- 1:42 These simple card management options in the Mobile Banking App can help set up your card faster, so you can start enjoying its benefits right away.

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