Mobile Banking Enrollment

0:01 Looking to bank from anywhere? This video is a guide to enrolling in Mobile Banking.

0:05 It’s a convenient, secure way to manage your finances on the go.

0:10 Here’s how to enroll:

0:13 Download the Santander Mobile Banking app from the Apple App Store or Google Play Store on your smartphone or tablet.

0:20 Open the app and tap Enroll now to create your account.

0:24 You’ll need your account number or Santander card and your Social Security Number.

0:29 For your security, we’ll text a one-time passcode to the number linked to your account. Then create a user ID and password.

0:36 If you’ve already set up Online Banking, login with your existing user credentials. We’ll verify you the same way with a one-time passcode.

0:44 Once you’re ready, it’s time to set up your account.

0:46 Log in if you haven’t already, Tap the Remember me box for quicker access the next time.

0:52 Read and agree to the disclosures.

0:55 Then choose your statement preferences. Don’t worry, you can always change this later in your settings.

1:00 Finally, set up a quicker way to log in: There’s Touch ID for iPhones or Fingerprint for Androids,
A five-digit pin is another simple option, or Face ID if your phone allows.

And that’s it! You’re ready to enjoy the convenience of Mobile Banking.

Once enrolled, you can activate your card, create account activity alerts, and easily make transfers or send money with Zelle.

Plus, you can immediately report a lost or stolen card and temporarily put it on hold with Instant Card Hold—all from the palm of your hand.

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