



## Mobile Banking Enrollment

- 0:01 Looking to bank from anywhere? This video is a guide to enrolling in Mobile Banking.
- 0:05 It's a convenient, secure way to manage your finances on the go.
- 0:10 Here's how to enroll:
- 0:13 Download the Santander Mobile Banking app from the Apple App Store or Google Play Store on your smartphone or tablet.
- 0:20 Open the app and tap Enroll now to create your account.
- 0:24 You'll need your account number or Santander card and your Social Security Number.
- 0:29 For your security, we'll text a one-time passcode to the number linked to your account. Then create a user ID and password.
- 0:36 If you've already set up Online Banking, login with your existing user credentials. We'll verify you the same way with a one-time passcode.
- 0:44 Once you're ready, it's time to set up your account.
- 0:46 Log in if you haven't already, Tap the Remember me box for quicker access the next time.
- 0:52 Read and agree to the disclosures.
- 0:55 Then choose your statement preferences. Don't worry, you can always change this later in your settings.
- 1:00 Finally, set up a quicker way to log in: There's Touch ID for iPhones or Fingerprint for Androids,



- 1:07 A five-digit pin is another simple option, or Face ID if your phone allows.
- 1:11 And that's it! You're ready to enjoy the convenience of Mobile Banking.
- 1:16 Once enrolled, you can activate your card, create account activity alerts, and easily make transfers or send money with Zelle.
- 1:22 Plus, you can immediately report a lost or stolen card and temporarily put it on hold with Instant Card Hold—all from the palm of your hand.

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