

HARTFORD CT 060

17 JAN 2023 PM 8 L



Director of Large Bank Licensing
Office of the Comptroller of the Currency
MAIL Stop 10E-2
400 7th St
S.W. Washington D.C.

20219

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10E-2

Re SANTAZER Bank

20219-



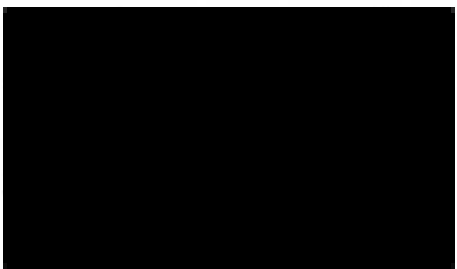
Director of Large. 1/13/23.

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To whom it may concern:

Re: Closure of the Santander Manchester Middle Turnpike Branch.....

I cannot see how thoughtful consideration was put into the discussion on closing this branch.!

This is the closest branch serving Eastern Ct. For a bank base in Mass. this has been a problem for many years. We were told that the bank was looking to expanding into eastern ct.,;but this never came to foritution .

You claim that you can use a mobile app to continue to bank. However. Due to unreliable internet service,we suspended our service permanently . And do not have the necessary wifi connection for this.

And are not going to go through the extra expenses of a cell phone and internet service to continue to bank with SANTANDER BANK!!!!!!

WE ARE GOING TO BE FORCED TO CLOSE ALL OUR ACCTS. WITH THE BANK !!

