

RECEIVED
2/2/23



Director of Large Bank Licensing
Office of The Comptroller of the Currency
Mail Stop 10E-2, 400 7th ST. SW.
Washington, DC 20219

10E-12

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Dated: January 23rd, 2023.

Santander Bank.

Dear Madam/Sir,

My name is [REDACTED] a long-time customer of the branch at Crescent Street. Recently, I have received a letter stating that the Crescent Street branch is due to close for business in April 2023.

I am writing to you to let you know that I suffer from autism and challenged in many ways and wanted to express my dissatisfaction. I am very sad and going thru stress and anxiety since I received the letter and would like to request the management to reconsider their decision and have this branch remain open.

I love going to this branch and interacting with the staff, they are all very helpful to my needs.

Yours

[REDACTED]

[REDACTED]