



Mobile Zelle

- 0:01 Send money in minutes with Zelle® directly from your Santander Mobile Banking App.
- 0:06 It's a safe and easy way to transfer money to friends, family, and others you trust, regardless of where they bank.
- 0:13 First, let's set up a Zelle® account.
- 0:16 Tap the **money movement icon** in the Mobile Banking App, then tap **Zelle®** to start your enrollment.
- 0:24 Read the terms of service. And if you agree and wish to continue, tap Accept & Continue.
- 0:30 Next, review your email and U.S. mobile number. The app will automatically fill in the information for you.
- 0:38 It's important to know that Zelle® only allows you to link one account per email or mobile number. So if you need to, tap **Add new email or mobile number** to link a new account.
- 0:50 For verification, we'll send a one-time passcode to the mobile number or email associated with your bank account.
- 0:58 Once you're set up, all Zelle® features will unlock and you're ready to go.
- 1:04 Then you can send money directly from your bank account to any recipient through their email or U.S. mobile number as long as they have a U.S. bank account to receive the money.
- 1:14 Just tap **Send** and choose the recipient. If they're not part of your Zelle® contact list, you can add their details by tapping **Add New Contact**. Choose who you want to send the money to and enter the transfer amount and other details.



- 1:30 Sent payments cannot be canceled, so double-check that you have the correct contact information.
- 1:36 Zelle® will also prompt you to confirm if the contact information you've entered is not part of your contact list.
- 1:43 Tap **Review** for one final check of the information. Add a note if you'd like, and when you're ready, tap **Send**.
- 1:51 Your screen will update to confirm that your money has been safely sent to your contact's enrolled bank account.
- 1:58 Now that you know how Zelle® works, you can easily send money, split payments, or request payments at any time with just your mobile device.
- 2:10 Zelle® is a fast, safe, and easy way to get more out of your Santander account.

Zelle® and the Zelle® related marks are wholly owned by Early Warning Services, LLC and are used herein under license.