Digital banking offers many ways to manage your account, such as Alerts in Santander Online Banking.

When you set up an alert, we will send a notification for account activity that you want to know about – as soon as it happens.

To set up your Alerts in Online Banking, log in to your account through Santanderbank.com.

Go to the main menu and navigate down to Manage Alerts.

Here, you’ll see 4 categories of alerts that you can set: Accounts, Credit Cards, Statements, and Security.

Each category can be customized to your liking.

Select the alerts category that you’d like to personalize, and if needed, choose the account you want to manage alerts for.

If you’d like to enable a certain alert, click the checkbox nearby.

Edit the details if it requires more information.

Then select whether you’d like to receive the alert as a text or email.

Click continue to confirm your changes and a green confirmation bar will appear to let you know that your alert preferences have been updated.

Here are some popular alerts to consider: low balance, overdraft, debit card transaction, and card not present for transactions that happen without a physical credit card, such as recurring payments or online transactions.

These reminders can help make day-to-day banking easier to manage and more secure.
While you’re in the main menu, it’s also a good idea to update your personal information, by simply navigating to Profile Management, so that we can help you prevent fraud.

Setting up your alerts in Online Banking is a great way to stay in the know with your account activity, making it more secure and easier to manage.